

TGC Survey Question Results

Q		2008	2009	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-20		
Q 1		2008	2009	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-20	no answer	
	194	5	21	10	7	15	14	33	59	30	
		2.58%	10.82%	5.15%	3.61%	7.73%	7.22%	17.01%	30.41%	15.46%	
Q 2		never/no answer	occasionally	once a month	once a week	more than once a week					
	194	29	114	31	13	7					
		14.95%	58.76%	15.98%	6.70%	3.61%					
Q 3		don't like menu	don't like the food	cost	don't like ambience	too far away	other			no answer	
	194	5	12	18	8	8	3			140	
		2.58%	6.19%	9.28%	4.12%	4.12%	1.55%			72.16%	
Q 4		Sun	Mon	Tue	Wed	Thu	Fri	Sat	Fri+Sat	no answer	
	194	10	0	25	0	2	93	6	13	45	
		5.15%	0.00%	12.89%	0.00%	1.03%	47.94%	3.09%	6.70%	23.20%	
Q 5		never	occasionally	most of time	after every game					no answer	
	194	0	28	48	116					2	
		0.00%	14.43%	24.74%	59.79%					1.03%	
Q 6		steak	fish/seafood	chicken	pies	roast (pork,lamb,beef)	variety	pizza	specials	no answer	
	194	39	15	5	6	6	23	5	2	93	
		20.10%	7.73%	2.58%	3.09%	3.09%	11.86%	2.58%	1.03%	47.94%	
Q 7		gluten free/low fat meals	seafood/seafood buffet	Italian	more pub meals	Asian	happy w/menu	chicken	change menu	steak	no answer
	194	15	14	11	11	5	32	1	9	11	
		7.73%	7.22%	5.67%	5.67%	2.58%	16.49%	0.52%	4.64%	5.67%	
										43.81%	
Q 8		social functions	yes	no						no answer	
	194		85	53						56	
			43.81%	27.32%						28.87%	
Q 9		trivia	yes	no						no answer	
	194		53	128						13	
			27.32%	65.98%						6.70%	
Q 10		dinner dance	yes	no						no answer	
	194		65	114						15	
			33.51%	58.76%						7.73%	
Q 11		live entertainment	yes	no	variety	comedy	music groups	jazz	live entertainment	no answer	
	194		93	72	10	26	41	22	11	29	
			47.94%	37.11%						14.95%	
Q 12		themed nights for dinner	yes	no	1	1	1			no answer	
	194		81	97						16	
			41.75%	50.00%						8.25%	
Q 13		prices	good value	reasonable	comparable to other restaurants	expensive				no answer	
	194		15	80	51	30				18	
			7.73%	41.24%	26.29%	15.46%				9.28%	
Q 14		F&B staff service	poor	fair	good	very good	excellent			no answer	
	194		4	27	74	60	21			8	
			2.06%	13.92%	38.14%	30.93%	10.82%			4.12%	
Q 15		how many nights open	2 nights	3 nights	4 nights	5 nights	6 nights	7 nights		no answer	
	194		16	41	33	26	4	6		68	
			8.25%	21.13%	17.01%	13.40%	2.06%	3.09%		35.05%	
Q 16		aware Bistro open 7 days for lunch	yes	no						no answer	
	194		140	47						7	

			72.16%	24.23%						3.61%
Q 17		see + attend special functions	very interested	interested	not interested					no answer
	194		7	106	66					15
			3.61%	54.64%	34.02%					7.73%
Q 18		attend dinner + show	yes	no						no answer
	194		101	80						13
			52.06%	41.24%						6.70%
Q 19		attend Melbourne Cup luncheon	yes	no						no answer
	194		76	107						11
			39.18%	55.15%						5.67%
Q 20		themed dinner - Italian	yes	no						no answer
	194		86	93						15
			44.33%	47.94%						7.73%
Q 21		themed dinner - Asian	yes	no						no answer
	194		80	93						21
			41.24%	47.94%						10.82%
Q 22		themed dinner - German	yes	no						no answer
	194		68	106						20
			35.05%	54.64%						10.31%
Q 23		themed dinner - French	yes	no						no answer
	194		75	99						20
			38.66%	51.03%						10.31%
Q 24		family dining + buffet meals	yes	no						no answer
	194		79	79						36
			40.72%	40.72%						18.56%
Q 25		improvements to course	trim tree branches	level tees	bunkers	bare areas paths, tees, fairways	better greens	attention to detail, keep up work	other comments	no answer
	194		16	21	40	24	12	22	13	46
			8.25%	10.82%	20.62%	12.37%	6.19%	11.34%	6.70%	23.71%
Q 26		volunteer to look after garden	yes	no						no answer
	194		43	137						14
			22.16%	70.62%						7.22%
Q 27		your current handicap	0 to 11	12 to 18	19 to 36	37 to 45				no answer
	194		30	54	96	3				11
			15.46%	27.84%	49.48%	1.55%				5.67%
Q 28		opinion on change of the nines	satisfied	not concerned	not satisfied					no answer
	194		68	84	39					3
			35.05%	43.30%	20.10%					1.55%
Q 29		service from golf professional	poor	fair	good	very good	excellent			no answer
	194		0	5	29	79	79			2
			0.00%	2.58%	14.95%	40.72%	40.72%			1.03%
Q 30		service from pro shop staff	poor	fair	good	very good	excellent			no answer
	194		0	5	34	88	66			1
			0.00%	2.58%	17.53%	45.36%	34.02%			0.52%
Q 31		organisation of competitions	poor	fair	good	very good	excellent			no answer
	194		3	17	80	64	22			8
			1.55%	8.76%	41.24%	32.99%	11.34%			4.12%
Q 32		satisfaction w/fixture + competitions	disappointed	not satisfied	satisfied	very satisfied				no answer
	194		8	20	140	17				9
			4.12%	10.31%	72.16%	8.76%				4.64%

Q 33		additional info to be added to fixture	none	local rules	less par events	more 4 balls, other competitions	other comments				no answer
	194		76	3	3	19	13				80
			39.18%	1.55%	1.55%	9.79%	6.70%				41.24%
Q 34		how do you rate the tees	poor	fair	good	very good	excellent				no answer
	194		38	80	56	14	1				5
			19.59%	41.24%	28.87%	7.22%	0.52%				2.58%
Q 35		how do you rate the greens	poor	fair	good	very good	excellent				no answer
	194		28	63	70	27	1				5
			14.43%	32.47%	36.08%	13.92%	0.52%				2.58%
Q 36		how do you rate the fairways	poor	fair	good	very good	excellent				no answer
	194		17	70	73	26	2				6
			8.76%	36.08%	37.63%	13.40%	1.03%				3.09%
Q 37		how do you rate the bunkers	poor	fair	good	very good	excellent				no answer
	194		87	65	27	8	0				7
			44.85%	33.51%	13.92%	4.12%	0.00%				3.61%
Q 38		how do you rate the drainage	poor	fair	good	very good	excellent				no answer
	194		14	47	88	31	5				9
			7.22%	24.23%	45.36%	15.98%	2.58%				4.64%
Q 39		how do you rate the tee markers/signs	poor	fair	good	very good	excellent				no answer
	194		2	27	107	48	4				6
			1.03%	13.92%	55.15%	24.74%	2.06%				3.09%
Q 40		do you play in competitions	yes	no							no answer
	194		182	12							0
			93.81%	6.19%							
Q 41		how often do you play in competitions	none	once a month	once a week	2-3 times per week	daily				no answer
	194		8	15	78	92	0				1
			4.12%	7.73%	40.21%	47.42%	0.00%				0.52%
Q 42		satisfaction w/prize vouchers	yes	no							no answer
	194		160	15							19
			82.47%	7.73%							9.79%
Q 43		satisfaction w/ball rundown	yes	no							no answer
	194		171	14							9
			88.14%	7.22%							4.64%
Q 44		ability to volunteer to mentor juniors	yes	no							no answer
	194		27	159							8
			13.92%	81.96%							4.12%
Q 45		parent/child golf day - competition	yes	no							no answer
	194		36	146							12
			18.56%	75.26%							6.19%
Q 46		interested in mixed challenge other clubs	yes	no							no answer
	194		88	99							7
			45.36%	51.03%							3.61%
Q 47		been a member for how long	less than 2 yrs	3 - 5 years	6 - 10 years	11 - 20 years	21 - 30 years	30-39 yrs	40+ years		no answer
	194		18	18	33	43	39	27	12		4
			9.28%	9.28%	17.01%	22.16%	20.10%	13.92%	6.19%		2.06%
Q 48		years been playing golf	less than 1 year	2-5 years	6 - 10 years	11 - 20 years	21 -30 years	30+ years			no answer
	194		4	8	13	37	36	95			1
			2.06%	4.12%	6.70%	19.07%	18.56%	48.97%	0.00%		0.52%

